

**JHWS CARERS STEERING GROUP DELIVERY PLAN FOR 2024/25**

| Action   | How will we measure progress?   | Links to other strategies or action plans  | Timescales | Lead Organisation                           | Other partners involved   |
|--|---|--|------------|---|---|
| <p>Raise awareness by providing good quality information, advice, and guidance and to provide them in a range of formats to meet accessibility standards</p> | <p>Number of unpaid carers identifying as carers accessing and receiving advice, guidance and support.</p> <p>Responses to the annual Survey of Adult Carers.</p> <p>Collated provider survey and feedback; e.g. United Lincolnshire Hospitals NHS Trust.</p> | <p>Lincolnshire County Council Corporate Plan</p> <p>Lincolnshire Integrated Care Partnership Strategy</p> | Ongoing    | Lincolnshire County Council (Public Health) | <p>Carers Health and Wellbeing Steering Group</p> <p>Lincolnshire NHS Integrated Care Service</p> <p>GP Practices</p> <p>Lincolnshire Carers Service</p> <p>Patient Advice and Liaison Service</p> <p>Lincolnshire County Council (Children's services)</p> <p>Lincolnshire County Council (Adult Care)</p> |
| <p>Work in partnership to identify unpaid carers at the earliest possible opportunity</p>  | <p>GP Practices actively engaged in identifying and supporting carers.</p> <p>Increase in identification of Young Carers within 'whole family' assessments started by adult services.</p>   |  |            |   |   |

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| <p>Support all professionals working with young carers, including the transition from childrens to adult services</p> | <p>Young carers are supported into employment.</p> <p>Young Carers are accessing Adult Services and Lincolnshire Carers Services for support.</p> <p>Referrals into Young Carers Service from NHS and Lincolnshire County Council.</p>                       | <p>Lincolnshire County Council Corporate Plan</p> | <p>Q2 2024</p>             | <p>Lincolnshire County Council (Public Health)</p> | <p>Lincolnshire Carers Service</p> <p>Lincolnshire NHS Integrated Care Service</p> <p>Lincolnshire County Council (Children's services)</p> <p>Lincolnshire County Council (Adult Care)</p> |
| <p>Utilise co-production to engage with carers to identify their needs and improve their outcomes</p>                 | <p>Co-production practices are embedded in best practice and policies.</p> <p>Carers are engaged in co-production opportunities.</p> <p>Responses to the annual Survey of Adult Carers.</p>  | <p>Lincolnshire County Council Corporate Plan</p> | <p>Q1 2024 and ongoing</p> | <p>Lincolnshire County Council (Public Health)</p> | <p>Carers Health and Wellbeing Steering Group</p> <p>Every-One</p> <p>Lincolnshire NHS Integrated Care Board</p>  |
| <p>Promote and support the use of digital techniques that assist unpaid carers in their caring role</p>               | <p>Increased awareness and use of technology which directly supports carers e.g. Jointly app alongside technology which supports the cared for person</p> <p>Utilisation of Lincolnshire Carers Service dashboard in relation to Technology Enable Care.</p> | <p>Lincolnshire County Council Corporate Plan</p> | <p>Q2 2024 and ongoing</p> | <p>Lincolnshire County Council (Public Health)</p> | <p>Lincolnshire Carers Service</p> <p>Lincolnshire NHS Integrated Care Service</p> <p>Lincolnshire County Council (Adult Care)</p>  |

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|  | Engagement with pilots around Technology Enabled Care options.  |  |           |   |  |
| Support unpaid adult carers to access education, voluntary opportunities or paid employment    | Number of unpaid carers maintaining or accessing education, volunteering or employment opportunities.   | Lincolnshire County Council Corporate Plan | Ongoing   | Lincolnshire Carers Service                 | Greater Lincolnshire LEP<br><br>Lincolnshire Voluntary Engagement Team<br><br>Lincolnshire Partnership Foundation Trust – Recovery college |
| Ensure that employers have support to retain and manage employees with caring responsibilities | Lincolnshire’s Small Medium Enterprise membership of ‘Employers for Carers’ network.<br><br>Development and participation in Staff Carer Networks, including Carer Passports and Policy sharing.<br><br>The Lincolnshire approach to supporting working carers – data, feedback and case studies. | Lincolnshire County Council Corporate Plan | Ongoing   | Lincolnshire Carers Service                 | Carers UK<br><br>Lincolnshire Voluntary Engagement Team  |
| Undertake a review the Carers Emergency Response provision                                     | Evaluation of service review.<br><br>Satisfaction on Carers Emergency Response Service activations.<br><br>Recommendations implemented.   | Lincolnshire County Council Corporate Plan | Q2-3 2024 | Lincolnshire County Council (Public Health) | Lincolnshire County Council (Adult Care)<br><br>Lincolnshire Carers Service  |

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| <p>Strengthen support to unpaid carers to manage their own health needs</p>  | <p>Number of onward referrals to partner organisations.</p> <p>Responses to the annual Survey of Adult Carers.</p>  | <p>Lincolnshire County Council Corporate Plan</p> <p>Lincolnshire Joint Health and Wellbeing Strategy priority areas – Physical Activity Mental Health</p> <p>Lincolnshire Integrated Care Partnership Strategy</p> | <p>Ongoing</p> | <p>Lincolnshire NHS Integrated Care Board</p> | <p>The Wellbeing Service</p> <p>One You Lincolnshire</p> <p>Lincolnshire Carers Service</p> <p>GP Practices</p>                           |
| <p>Work in partnership to promote the understanding of health and care professionals about the role of unpaid carers and ensure they are listened to and involved in the care of the person they support</p> | <p>Number of unpaid carers identifying as carers accessing and receiving advice, guidance and support.</p> <p>Responses to the annual Survey of Adult Carers.</p> | <p>Lincolnshire Integrated Care Partnership Strategy Lincolnshire</p> <p>Safeguarding Adults Strategy</p>   | <p>2024</p>    | <p>Lincolnshire NHS Integrated Care Board</p> | <p>Lincolnshire County Council (Adult Care)</p> <p>Lincolnshire County Council (Children’s services)</p> <p>Safeguarding Adults Board</p> |